



WELCOME TO
**URBAN
PLANTERS**

ABOUT US

Urban Planters began trading back in 1965 and in that time have grown to be the industry leading interior landscaper.

We love working with plants and we enjoy the challenge of finding new ways of incorporating plants and greenery to all workplace settings across the UK, through our network of operating branches.





We don't just care for our plants; we also care about our customers.

Over the years we have worked with a variety of businesses as **Biophilic Design & Biodiversity Consultants**, particularly around green infrastructure.

At Urban Planters we help people understand how they can improve the impact of nature on their customers and staff, whilst **improving productivity**, being **more sustainable**, **helping nature and improving wellbeing**.

With **14 branches** and **over 150 horticultural service technicians**, we can provide a one-stop planting solution to businesses throughout the UK.



“
**ALWAYS A GREAT
SERVICE. PLANTS ARE
MAINTAINED TO A
GREAT STANDARD.**
”



BENEFITS OF PLANTS

The benefits of plants go far beyond simple good looks.

Study after study has shown that plants are natural powerhouses, bringing our homes and workplaces to life in more ways than one.

From fresh air to less stress, plants help us live and work better.



A plant filled room contains 50-60% fewer airborne moulds and bacteria than a room without plants.





For your health plants can:



Reduce
Stress



Boost Productivity
and Creativity



Increase Happiness
and Wellbeing



Clean the Air by
Removing Harmful
Toxins



Sharpen Cognitive
Performance

Around the workplace they can:



Direct
Footfall



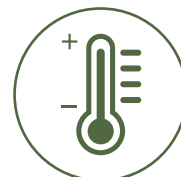
Absorb
Noise



Create
Barriers



House
Signage



Control
Temperatures

HOW WE WORK

Our designers are passionate about plants and the biophilic benefits they bring.

Using our expertise, we will consult with you to design planting to meet your specific needs, whether the scheme is small-scale or a large green infrastructure project.



Design

Our 'Right Plant, Right Place' policy balances the look and feel you want from your displays with planting that will thrive in their new homes.



Source

Our plant products come from sustainable sources via our trusted suppliers in Holland. Select from a wide range of high-quality plants and containers to suit any style and budget. We can also create bespoke planters.



Installation

Our trained project team will then build your plant displays and install them with minimal disruption to the workplace. We are used to tight deadlines and working around other trades when on site.



Maintenance

To keep your plant displays thriving we offer an all-inclusive ongoing maintenance service by our local plant technicians and gardeners.



It's important we make things as easy as possible for you when choosing a planting partner.

We offer solutions to ensure your designs stay looking great and they work for your business and your budget

Quality Audits

We employ an inspection programme that ensures all sites are audited every month. Regular quality audit visits are carried out by our management team to ensure standards are always maintained and this information is used by our operations teams to action on their next scheduled visit.

Account Management

All of our customers have an account manager that they will have regular communication with to ensure that the services agreed upon are being met and they can discuss areas for improvement as well as looking at innovations and exploring future plans.



You can choose how you wish to take our services. This might help with your budget or your own business requirements.

Out-Right Purchase

You pay for and completely own the products. You are free to either maintain the displays yourself or have us come in to maintain them for you by entering into a **maintenance only agreement**.

Rental & Maintenance

We still own the products. By entering into a rental agreement we will come out regularly to maintain your displays to ensure they still look good.

Short Term Hire

If you have an event such as an exhibition or a graduation, we can assist you by loaning displays for that short time period.



OUR SERVICES

We work with our clients to bring their workplace to life. It doesn't matter if that's installing a 5m tree in the lobby or delivering some beautiful orchid desk bowls.

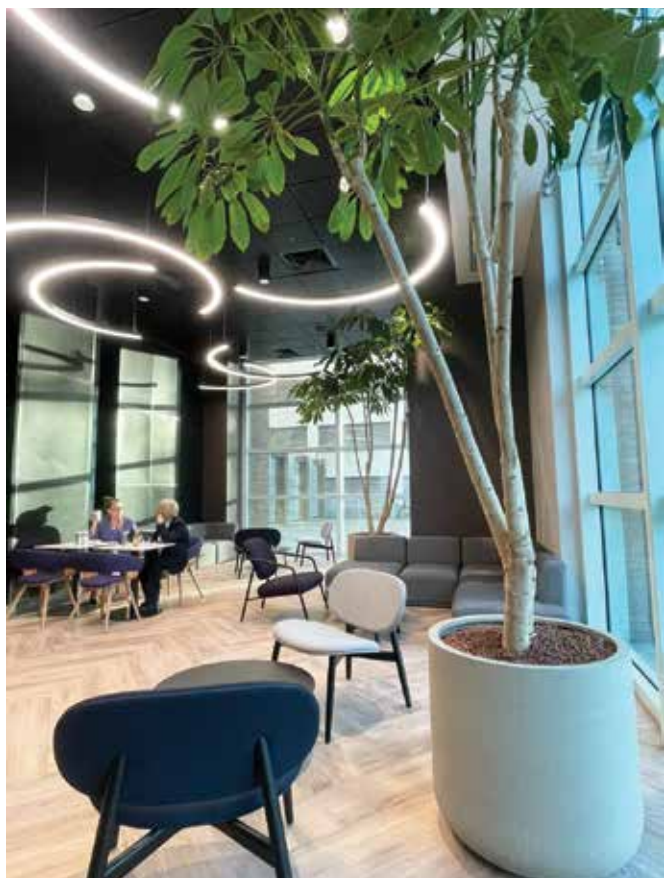
Interior Plant Displays



The bespoke nature of our designs means your world becomes greener and it's totally unique to you and your business.

We have suppliers in the UK and Netherlands, which gives us access to live or artificial plants, trees and flowering displays to suit all settings.

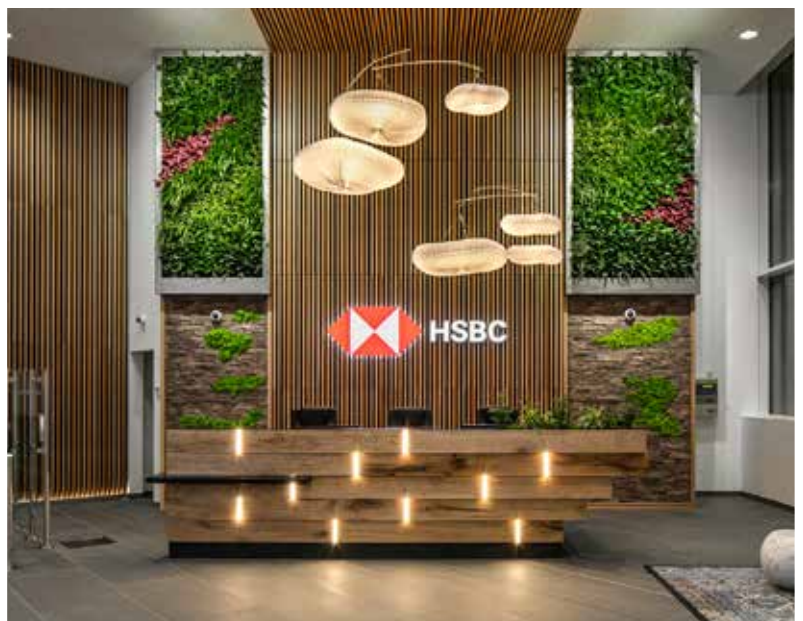
A big part of the design is also the planter. We handpick the right container to complement the look and feel of the space, whilst also meeting your design and budget requirements.



Green Walls

Green walls offer a stunning visual impact for any interior or exterior, without sacrificing valuable floor space. Our bespoke process begins with a full site survey, allowing us to design a truly unique feature that can incorporate company logos, signage, or vibrant patterns using different coloured plants.

We select the optimal system for your specific environment, offering everything from living walls with integrated irrigation to maintenance-free artificial and preserved moss designs. Our expert team provides a complete service, managing the project from initial concept and design through to flawless installation and ongoing maintenance, ensuring your vertical garden always looks its best.





Preserved & Artificial

Discover our stunning moss and preserved planting for beautiful, zero-maintenance greenery. Perfect for any indoor space, especially low-light areas, and they require no water, soil or sunlight to thrive.

We design and install bespoke pieces, from large statement moss walls to company logos, bringing lasting natural texture and vibrant colour to your environment.



Christmas

We provide a professional Christmas decor service, ensuring your space looks festive, minus the hassle and usual stress and disruption.

Our expert team designs and installs stunning schemes in any style or colour, featuring everything from magnificent **decorated live** or **artificial trees** to **elegant garlands, wreaths, and festive displays**.

We handle the entire process from creative design to flawless installation with minimal disruption to your business. After the season ends, we don't just remove the decorations; we carefully pack, collect, and store them for you until next year, guaranteeing a perfect display year after year.







Design & Landscape

Beyond regular upkeep, we offer bespoke landscaping services to transform your environment. Our experts handle all aspects of hard and soft landscaping, from creating new patios to designing beautiful planting schemes. We also specialise in ecological enhancements to boost biodiversity, creating thriving and sustainable outdoor areas you can be proud of.



Exterior Grounds Maintenance

Our exterior teams operate across a UK-wide network, dedicated to keeping your outside spaces well-maintained, smart, and professional. Our comprehensive grounds maintenance services ensure your property always looks

its best, covering everything from turf management and expert lawn care to hedge, shrub, and tree maintenance, alongside diligent weed and litter control.



Engagement Sessions

We help our customers and their colleagues get closer to nature by hosting workshops and engagement sessions to promote the benefits of plants.

Engagement sessions and workshops could include grow your own fresh air, improving working lives through green infrastructure, build your own insect hotels or make your own terrarium.



Indoor plants can reduce fatigue, coughs, sore throats and other cold-related illnesses by more than 30%.





Innovations

Innovations and trends are key for Urban Planters and with our regular account management and service reviews we will always share those with you. Whether it's something completely new to the market or new and bespoke for you.

MONITORING BIODIVERSITY

A unique in-field **sensor device** for automated insect monitoring using advanced **bio-acoustic algorithms**.

HOVERLIGHT

A groundbreaking fusion of **acoustic innovation**, sustainability, and design. Hoverlight is a **suspended lighting** fixture featuring an acoustic panel made of **preserved foliage**.

HARVESTING EVENTS

As part of your Office **farm experience** we will host bi-weekly harvest sessions, encouraging people to get involved and 'pick their own' produce, **reconnecting people** with their **food**.

RECYCLED PLANTERS

Elegant, timeless designs combining form with function and **eco-innovation**. Handcrafted from **recycled plastics** and natural stones. Designed for **indoor and outdoor use**.



BIOPHILIC DESIGN

At Urban Planters we have become leaders in creating green environments for our clients using biophilic principles and bringing them closer to nature through bespoke design and the power of plants.

Biophilic solutions include:

- Biophilic Design for Wellbeing
- Sustainable Design & Materials
- Strategic Planting Advice
- Horticultural Lighting Design
- Growing Media & Substrate Selection
- Sourcing & Procurement
- Biomimicry & Plant Alternatives
- Maintenance & Water Management
- Technical Design & Specification



Nature holds the key to our aesthetic, intellectual, cognitive and even spiritual satisfaction.





BIOPHILIA:

to connect with nature

DESIGN:

to create, arrange, construct,
fashion or execute according
to a plan



Right **Plant** Right **Place**

No longer just a finishing touch, plants are now an essential part of interior design, bringing both health benefits and aesthetic appeal to any indoor space.

We take precise environmental readings at each plant display location, to ensure they will thrive.

We have a 'right plant a right place policy' we three main considerations:



Light

Is the most important environmental consideration of all. We take precise light readings around the building to assess whether the light levels are direct natural, indirect natural, medium or even artificial.



Temperature

Our plants originate from tropical, sub-tropical and temperate regions of the world. The temperature of your workspace will determine which region is most like your workplace's environment.



Air Movement

Not all air movement is harmful, but when the local temperature differs from the ambient air temperature plants can suffer. Before positioning displays, we account for air conditioning and heating outlets and external doors.



**Enriching a 'lean' office
with plants could
increase workplace
productivity by 15%.**



CASE STUDY 1



SHOOSMITHS

We partnered with leading law firm Shoosmiths to transform their new Birmingham office with a striking plant scheme designed to complement their sleek, contemporary workspace.

Our goal was to create an inspiring yet practical environment that enhances workplace wellbeing.

Spanning three floors, our installation seamlessly integrates live and high-quality replica plants. A true centrepiece of our design is the 20th-floor client lounge, where we curated a selection of plants to create a warm, inviting atmosphere reminiscent of a boutique café. We also designed a unique 'sunset garden,' using replica flora to evoke the charm of an English garden.

Shoosmiths is an award winning design project, that won Project of the Year at the 2024 Plants At Work Design Awards.



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Our team carefully selected towering specimens like Monstera, Strelitzia, and Philodendron Xanadu to create visual impact, alongside lush displays in kitchen areas and trailing *Epipremnum*.

We are thrilled that Shoosmiths praised the finished result as a ***“beautifully designed and executed”*** project, delivering a unique and refreshing office environment that perfectly fuses functionality with engaging, biophilic design.



CASE STUDY 2



COLEG CAMBRIA

When Coleg Cambria set out to build its new health and wellbeing facility, the brief was ambitious: create a learning environment for its students that felt genuinely authentic and luxurious, that was functional, but also fresh and exciting.

In the stunning spa reception, we created a bespoke preserved moss wall as the centerpiece. This presented a fantastic design, by seamlessly integrating a unique, rigid stainless steel tree logo directly into the soft, organic moss. It was a true test of precision, demanding incredibly close collaboration with specialist signage contractors to get that flawless, high-end finish.





In the main atrium, we tackled a different challenge of pure scale. We designed a dramatic, replica green wall to span the full height of the space. This was a major logistical undertaking. It required specialist access and meticulous design planning to ensure it integrated perfectly with all the other contractors working on a very busy site.

In the end, these statement green walls, combined with custom joinery planters, came together beautifully to create the cohesive, inspiring atmosphere the college was hoping for, which was a truly authentic, luxury experience for students and their future clients.

CASE STUDY 3



GPE ST. ANDREWS

We recently completed a landmark project, transforming a nine-storey building into a vibrant and sustainable place to work.

Our brief was to design a comprehensive planting scheme that reflected the quality of the building, from the stunning reception joinery to the rooftop terrace. The core of this project was a deep commitment to an environmental ethos, creating a truly green space both aesthetically and functionally.

The client's focus on sustainability guided our material choices. For the spectacular roof terrace, we installed an award-winning MobiPanel living wall, chosen for its fully recyclable and reusable credentials. Throughout the interior, we used planters made from innovative recycled materials, including composites of forest floor remnants and 3D-printed recycled plastic. On hanging rafts where live planting was not feasible, we installed beautiful preserved plants. To further enhance wellbeing, we integrated a range of top air-purifying plant species wherever possible.





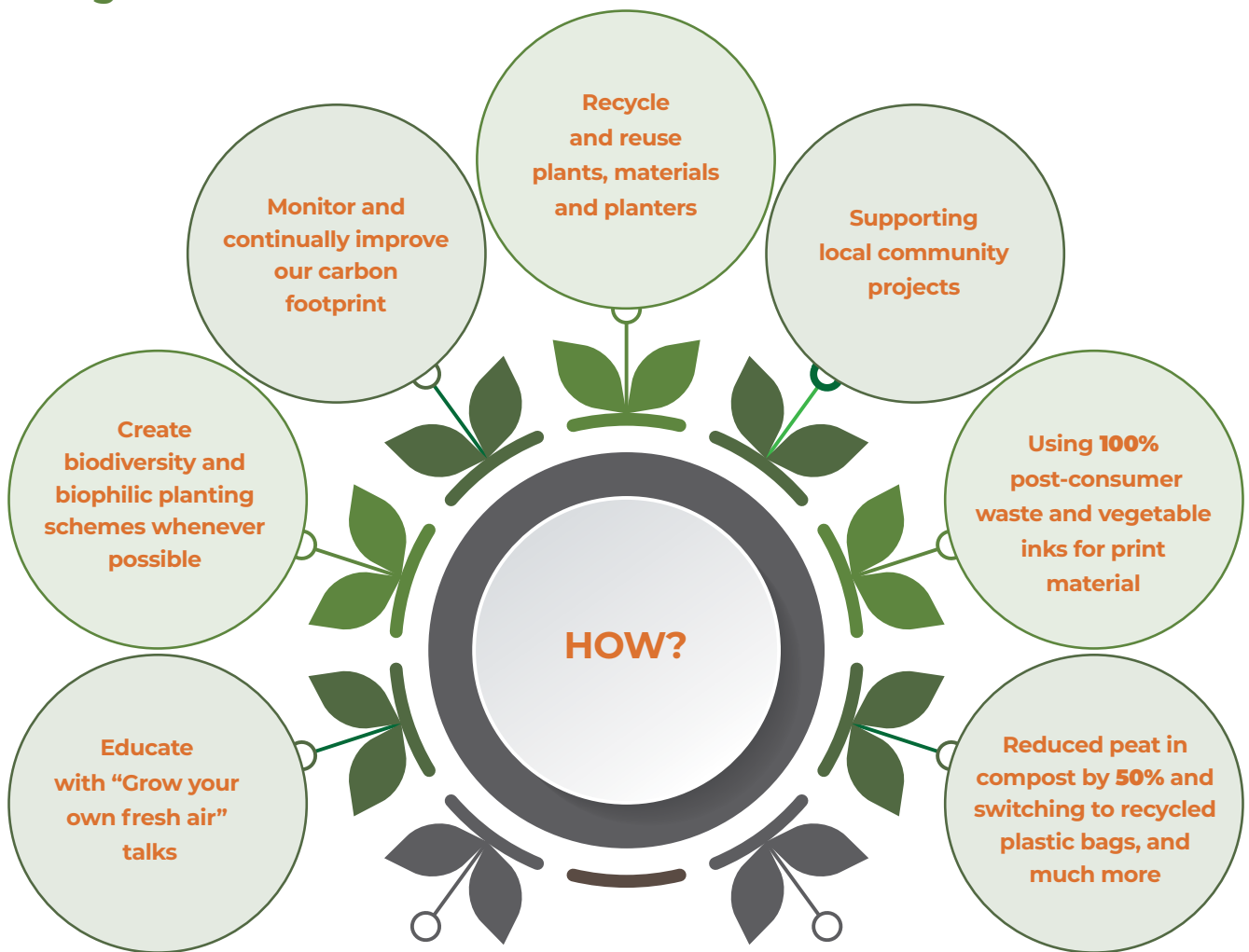
The logistics of this project were immense, requiring close collaboration with the main contractor and multiple trades across all nine floors to meet the critical completion date. Precision was paramount; the bespoke GRP liners for the large joinery beds had a six-week lead time, meaning any last-minute architectural changes had to be avoided through constant communication. We also had to be adaptable, modifying our approach for hanging planters when the frame design changed unexpectedly on site.

The result is a seamless installation that elevates the entire building. We were delighted that the client was thrilled with the finished look, and that building users now enjoy the lush, green environment from the moment they enter reception to the peaceful rooftop terrace with its wonderful city views.



Sustainability

At Urban Planters we focus and plan on improving the company's impact on Sustainability, identifying key focus areas for sustainable success and implementing strategies in communities.



Ecologi

Urban Planters have funded **19** projects around the world to replant over **20,000** trees, including projects here in the UK.

We have also supported the prevention of **1,034.75 tCO₂e** from being emitted through **43** carbon avoidance projects across the world.





Biodiversity

It's important to Urban Planters that we not only help the planet by being as sustainable as possible, but that we actively encourage and help our customers increase the biodiversity on their premises.

We do this by using sustainability solutions such as:



Social Responsibility

As part of our vision to make the world greener, at Urban Planters we also believe it's important to give back to the community.

We do this in a variety of ways such as raising funds for charities, helping local groups with our expertise and time, donating old stock to local schools or just lending a helping hand to revitalise indoor and outdoor areas for people to enjoy.



Accreditations

It's important for us to demonstrate our commitment to meeting and exceeding industry standards, assuring you that our processes and products are of the highest quality and integrity.

For our clients this also provides confidence and peace of mind, knowing that you are dealing with a reputable and competent organisation that is dedicated to health & safety, sustainability and service excellence.



ecovadis



The Institute of
Customer Service



British
Association
Landscape
Industries

plants@work



Alcumus®
Safe Contractor



OUR FAMILY OF BUSINESSES

We have a family of businesses, each offering a range of products and services specifically tailored to a variety of sectors and types of buildings / venues:



Rentokil Pest Control

Protects your business with the minimum of onsite visits and disruption, using its 24/7 non toxic rodent monitoring and control PestConnect system.

www.rentokil.co.uk



Initial Washroom Hygiene

Offers an extensive range of hygiene products designed to meet your hygiene needs and help prevent cross contamination, including hand sanitising and washing, general washroom services and floor mat solutions.

www.initial.co.uk



Rentokil Specialist Hygiene

Provides complete disinfection and specialist deep cleaning services, to ensure any viral threat is eliminated before a building reopens.

www.rentokil-hygiene.co.uk



Initial Medical

Provides the safe and legal collection and disposal of clinical and offensive waste, for businesses with specific healthcare provisions delivered onsite.

www.initial.co.uk/medical



Rentokil Property Services

Delivers a range of expert property maintenance services such as damp treatment and waterproofing, through to solving structural issues.

www.rentokil.co.uk/property-care-services

